

Why should I buy from Fitakitchen?

Purchasing a new kitchen is a big investment. It's not just your money you're investing either; it takes a lot of time and energy to get the best kitchen for you.

We want all our customers to find the perfect kitchen and we believe we can help you achieve that. So, to help you make the decision to buy from Fitakitchen here's a guide to what we offer.

Kitchen Ranges

We currently supply 38 kitchen ranges to choose from, which are listed under 'Contemporary', 'Painted & Stained', and 'Traditional'. These headings are just a guide to help you find what you are looking for, so it doesn't mean that our traditional ranges can't be given a modern twist or that a painted range can't look traditional.

Many of the ranges are complementary, which offers you the opportunity to 'mix and match'. If you look at our gallery of photographs you will see beautiful examples of using different paint colours or mixing colour with wood within one kitchen. If you wish to consider this in your own kitchen look for the ranges with similar names, i.e, Clonmel, Dante, Jefferson, Madison, Tavola, Windsor Classic and Windsor Shaker.

In addition, for the painted and stained ranges there are up to 21 paint colours and 6 stains to choose from, giving a huge overall range of 239 choices of style and colour.

Kitchen Components

Doors

All our kitchen doors are made in the UK by a reputable door manufacturer. They are made from high quality materials sourced in the UK or Europe, and are FSC accredited.

Door choices include a range of materials to suit all budgets, from solid woods to high gloss lacquer to foil wrapped MDF; but whichever choice you make we are confident you will find the quality of all our doors to be excellent, regardless of price.

For an overview of each of the ranges we offer, including the materials used to manufacture the doors, please refer to our Buying Guide – ***Product Range Overview***.

Cabinets

Our kitchen cabinets are hand built in the UK using FSC approved, 19mm Egger board and are assembled using the glue and dowel technique. The result is a stronger cabinet than one which is supplied as a flat pack. This ensures the cabinet will last longer and be able to take the weight of heavy worktop, such as granite.

All cabinets are made to order for each individual customer and the colour is matched to the doors, ensuring your kitchen cabinets look as good inside as out. *Please note*, there are a few exceptions to this with some of the paint choices, but we can match as closely as possible and will discuss that with you before starting. If you fancy a contrast, we can do that too, but you will need to contact us before placing your order.

Finally, the chosen doors are pre-drilled and attached to the cabinets, using Blum soft-close hinges as standard (see below for information on handles).

For further information on the construction of kitchen cabinets, please refer to our Buying Guide – ***Kitchen Cabinets – what do I need to know?***

Accessories

We offer a range of accessories to complement your kitchen. Choices vary depending on the style of the kitchen range, but will include end panels, plinth, cornice and/or light pelmet; with more detailed accessories, such as over-mantles, available for the traditional styles.

We also offer a large range of handles to complete the look. *Please note*, although our cabinets are pre-assembled for you, we do not drill holes or fix handles in place. This is because the position of a handle is a very personal choice (depending on the size and shape of handle there may be a number of possibilities) and there is an increased risk of damage during transit.

Shopping Experience

Website

We are very proud of our professionally built website. Tablet and smart-phone friendly, the site has been designed to make the buying process as simple and stress-free as possible.

We understand that buying a kitchen can be a long and sometimes difficult process, so we have included lots of information and colour photographs to help you get the best from the planning, designing and buying process.

You can also use the website to access our various social media sites, which we use to share up-to-date information about all things 'kitchen', including details of promotions and offers.

As part of the service we offer through the website, you have the opportunity to compare your personal kitchen requirements across different ranges. By creating an account (which we have no access to view), you can save the contents of your shopping basket to compare with another range – or to return to at a later date, before making a commitment.

When you do decide to buy from us, you can be confident that the purchase will be straightforward and, importantly, secure.

Price

We are confident that the kitchens we offer through our website are of a very high quality, but we also recognise the importance of getting the price right. We have worked hard to ensure that our prices are reasonable and competitive, and are continually reviewing our pricing structure to ensure that we offer our customers the best possible value for money.

For a quick overview of how prices vary from range to range for a small kitchen, please see our Buying Guide – ***Product Range Overview***.

Delivery

Delivery is free up to £150 and thereafter is at a standardised rate across the whole of the UK (excluding highlands and islands).

The finish on our kitchens is important to us, so we take time to ensure the quality is maintained. As our kitchens are hand built to order this means delivery can take from 4-6 weeks, and up to 8 weeks for painted finishes. The nature of the process means that very occasionally there may be a delay, but at all times we will keep our customers fully informed.

Customer Service

We are here and happy to help.

We don't have a showroom and we don't like pushy sales techniques. However, what we do have is a great website, competitively priced, high-quality kitchens and a desire to help our customers achieve their dream kitchen.

We also have over 15 years' experience of designing, supplying and fitting kitchens and lots of expertise to share.

So, if you have any questions about our products, design dilemmas or technical queries, please feel free to contact us on 0844 318 3814 or at enquiries@fitakitchen.com.